



### **Refund policy**

BodyRx offers **NO** refunds or exchanges on any products or services.

### **Financial policy**

All services require payment prior to services being rendered. Insure you have correctly answered the prescreen questions if you are a weight loss client to avoid paying for a service you do not qualify for.

### **NO CHECKS, NO HEALTH SAVINGS ACCOUNT, NO FLEXIBLE SPENDING ACCOUNTS**

### **Tardiness**

Appointment times for massage are as scheduled and cannot extend beyond the stated time to accommodate late arrivals. Please be on time for your appointment.

### **Sickness**

Massage/Bodywork is not appropriate care for infectious or contagious illness. Please cancel or reschedule your appointment as soon as you're aware of an illness.

### **Cancellation policy**

BodyRx and Dr Nair enforce a 24 hour cancellation policy for ALL appointments. In order to reschedule your appointment, you must notify BodyRx at (502)882-8680/(502)974-3447 24 hours before your scheduled appointment time to avoid being charged a **\$35** cancellation/no show fee. If I fail to show up to my scheduled appointment or cancel within 24 hours, I hereby authorize BodyRx to initiate entries to my debit/credit card account that is on file. If I do not have a card saved on file, I understand that I will receive a bill and that the fee must be paid prior to scheduling another appointment.

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(Signature)

(Date)